# CRYPTO LOOPS

## PRIVACY POLICY

Last Modified: June 1, 2022

## 1. INTRODUCTION

Crypto Loops LLC (hereinafter, "Crypto Loops", "the Company", "we", "us" or "our") is committed to protecting and respecting your privacy. In addition, we recognize that persons who use Crypto Loops value their privacy. This Privacy Policy together with our Terms of Service governs our collection, processing and use of your Personal Information. This Privacy Policy applies to your use of our websites, mobile applications, and other online products and services that link to this Privacy Policy (collectively, our "Services"), contact our customer service team, engage with us on social media, or otherwise interact with us. By accessing or using our Services you are consenting to the information collection and use practices described in this Privacy Policy.

If you are located in a province, country, or other government jurisdiction outside of the United States, and if you choose to provide your Personal Information (as defined below) to the Company through our Services, please be aware that your personal information will be transferred to and maintained on computers located in the United States and the applicable US privacy laws, which may be lower than those of the jurisdiction in which you reside. You should note that you are not obliged to give your Personal Information to Crypto Loops, but if you choose not to do so, we may not be able to provide our Services, or your access to our Services may be limited.

We may change this Privacy Policy from time to time. If we make changes, we will notify you by revising the date at the top of this policy and, in some cases, we may provide you with additional notice (such as adding a statement to our website or providing you with a notification). We encourage you to review this Privacy Policy regularly to stay informed about our information practices and the choices available to you.

## 2. PURPOSE OF PRIVACY POLICY

The purpose of this Privacy Policy is to set out in an accountable and transparent way the collection and use of information by Crypto Loops.

## **3. PERSONAL INFORMATION**

"**Personal Information**" is information which identifies you personally or by which your identity can reasonably be ascertained. This may include but is not limited to:

(a) Full legal name, address for service, e-mail address, phone number, date of birth, and other contact details.

(b) World Wide Web related information, including but not limited to IP Addresses, operating system and browser type may be received by Crypto Loops as a result of your interactions with Crypto Loops.

As part of our Services, Crypto Loops provides access to the Cardano blockchain. Cardano blockchain and other public blockchains provide transparency into transactions and Crypto Loops is not responsible for preventing or managing information broadcasted on a blockchain.

# 4. THIRD-PARTY USE OF COOKIES AND OTHER TRACKING TECHNOLOGIES.

The Services may include links (and advertisements) to third-party websites, plug-ins, and applications<sup>1</sup>. These third parties may use cookies or other tracking technologies to collect information about you when you use our Services. Clicking on those links or enabling those connections may allow third parties to collect or share data about you and about your online activities over time and across different websites and other online services. Third parties may use this information to provide you with interest-based (behavioral) advertising or other targeted content. We do not control these third-party websites or their privacy practices, and are not responsible for their privacy statements or notices. When you leave our Services (including our website), we encourage you to read the privacy notice of every website you visit and application you use. While our systems do not recognize browser "do-not-track" requests, you may, however, disable certain tracking as discussed above (e.g., by disabling or declining cookies).

## 5. CONTROL OF YOUR INFORMATION

Users of our Services residing in certain countries or areas, such as the European Union, are afforded certain rights regarding their personal information. Except where an exception or exemption applies, these rights may include the ability to request access to, correct, and/or deletion of your personal information that we hold, as well as the right to request information about our data collection practices and the right not to be treated any differently for exercising any of the foregoing rights. While these rights are not globally applicable, our users and customers are entitled to access their personal information that we hold.

If you wish, you may also direct questions or any requests related to seeking, accessing, correcting, amending, or deleting data associated with our Services and regarding your privacy rights by contacting us at info@flooftopia.org. Residents of California may also designate an authorized agent to exercise certain privacy rights on their behalf, and should make any such request by contacting the above email address. We will respond to your request within a reasonable timeframe, unless, for reasons beyond our control, a longer response time is necessary, in which case, you will be advised accordingly. Please note that we may retain certain information as required by law or as necessary for our legitimate business purposes as described herein.

# 6. EUROPEAN UNION RESIDENTS

<sup>&</sup>lt;sup>1</sup> NTD: please confirm this is true.

Data protection law in Europe requires a "lawful basis" for collecting and retaining personal information from residents of the European Economic Area. Our lawful bases include, but are not limited to:

(a) Performing the contract we have with you: In certain circumstances, we need your personal data to comply with our contractual obligation to deliver our services, and assist with any questions you may have.

(b) Legal compliance: Sometimes the law says we need to collect and use your data.

(c) When you give your consent: For some processing and data collection, we will seek your consent before collecting and using your information. To the extent we rely on your consent for data processing or collection, you may withdraw your consent at any time by contacting us as described in this Policy.

(d) Legitimate interests: This is a term in data protection law that allows us to process your Personal Information if we have a fair reason to use your data, and only if we do so in ways which do not hurt your interests and rights. We sometimes require your data to pursue our legitimate interests in running our business, including fraud prevention, improving our Services, quality assurance, and marketing purposes, as long as our use of your data does not materially impact your rights, freedom or interests. This allows us to improve and develop the quality of our Services and the online experience we offer all our customers.

#### 7. PURPOSE OF PERSONAL INFORMATION COLLECTION

(a) We primarily use the information we may collect or receive about you to respond to your requests or improve our Services. We may also use Personal Information in order to:

- (i) Provide our Services efficiently and effectively;
- (ii) Personalize your experience while using our Services;
- (iii) Develop, enhance, market and deliver products and Services to you;

(iv) Understand your needs and your eligibility for products and Services;

(v) Provide information to you about developments and new products, including changes and enhancements to the Site;

- (vi) Process billing and collection of any fees;
- (vii) Conduct surveys and get feedback from you;

(viii) Establish and maintain a responsible commercial relationship with you and respond to your inquires and for other customer service purposes;

(ix) Provide you with news and other matters of general interest to you as Crypto Loops customer;

(x) Meet Crypto Loops's legal and regulatory requirements (e.g., information required to verify your identity).

#### 8. SECURITY, PROTECTION AND USE OF PERSONAL INFORMATION

Crypto Loops is committed to protecting your privacy. We have implemented measures designed to secure your Personal Information from accidental loss and from unauthorized access, use, alteration and disclosure. Access to Personal Information is limited internally to those employees, agents, contractors, and other third parties who have a business need to know. These individuals will only process your Personal Information on our instructions and they are subject to a duty of confidentiality.

Crypto Loops 's systems and data are constantly under review to ensure that you are getting the best level of service and that market leading security features are in place. However, we give no guarantee that such misuse, loss, unauthorized access, modification or disclosure will not occur. There are protective measures that you should take which as well include but are not limited to changing password regularly, not sharing your Personal Information with other unless you clearly understand the purpose of their request and you know with whom you are dealing.

Crypto Loops reserves the right to retain and share certain Personal Information in order to meet our regulatory and statutory requirements. In addition, Crypto Loops reserves the right to retain and share certain Personal Information with our corporate partners, and third parties acting on behalf of Crypto Loops, Crypto Loops and may retain such information indefinitely in order to fulfill the purposes collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. In some circumstances Crypto Loops may anonymize your Personal Information so that it can no longer be associated with you for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

Personal Information and other related data may be exported outside of the jurisdiction in which you reside. Your Personal Information may be processed and stored in a foreign country or countries. Under those circumstances, the governments, courts, law enforcement or regulatory agencies of that country or those countries may be able to obtain access to your Personal Information through foreign laws.

#### 9. CONSENT

Consent is required for the collection of Personal Information and the subsequent use of disclosure of Personal Information. The form of consent may vary depending upon the circumstances and the type of Personal information obtained. Your agreement with Crypto Loops's Terms of Service constitutes your consent to the collection and use of Personal Information as described in this

Privacy Policy. Crypto Loops reserves the right to use and disclose Personal Information without your knowledge or consent as permitted by applicable law.

## 10. DISCLOSURE OF PERSONAL INFORMATION

We use the Personal Information for the purposes indicated at the time you provide us with such information, and/or otherwise for the purposes set out in this Privacy Policy and/or as otherwise permitted by law. We may make available the Personal Information that you provide to us to our affiliates, agents, representatives, service providers and contractors for these purposes. We also reserve the right to disclose Personal information that Crypto Loops believes, in good faith, is appropriate or necessary to enforce our Terms of Use, take precautions against liability or harm, to investigate and respond to third-party claims or allegations, to respond to a court order or official requests, to protect security or integrity of Crypto Loops and to protect the rights, property or safety of Crypto Loops, our uses or others.

We may share your Personal Information with any financial dispute resolution scheme to which the Company subscribes, and other law enforcement bodies, regulatory agencies, courts, arbitration bodies and dispute resolution schemes, both in the United States and internationally, as may be required by law.

If you request it in writing, we may share your Personal Information with your nominated advisers. Except where disclosure of your Personal Information is required by law or requested by you, we will generally require any third party which receives or has access to Personal Information to protect such Personal Information and to use it only to carry out the Services they are performing for you or for us, unless otherwise required or permitted by law. We will ensure that any such third party is aware of our obligations under this Privacy Policy and we will take reasonable steps to ensure that contracts we enter with such third parties binds them to terms no less protective of any Personal Information disclosed to them than the obligations we undertake to you under this Privacy Policy or which are imposed on us under applicable data protection laws.

In the event that Crypto Loops is involved in a merger, acquisition, sale, bankruptcy, insolvency, reorganization, receivership, assignment or the application of laws or change of control, there may be a disclosure of your information to another entity related to such an event.

# 11. ACCESS AND CHANGING OF PERSONAL INFORMATION

You have the right to access the Personal Information we hold about you, and to require the correction, updating and blocking of inaccurate and/or incorrect data by sending an email to us. We will aim respond to your request within 14 business days. You may also request the deletion or destruction of your Personal Information by sending an email to us. Crypto Loops will act on your request only when it is not inconsistent with its legal and regulatory obligations and compliance procedures. Upon your written request, we will inform you of the use and general disclosure of your Personal Information. Depending on the nature of your request, there may be a minimal charge for accessing your Personal Information.

## 12. USERS UNDER AGE OF 13

Crypto Loops does not knowingly collect or store any personal information about children under 13 without verifiable prior parental consent. If you believe such information has been inadvertently collected, we will take necessary steps in order to remove such information from our database. Users under 13 must seek and obtain parental consent to use this website.

# 13. CHANGES

This policy is current as of the Effective Date set forth above. Our policies, content, information, promotions, disclosures, disclaimers and features may be revised, modified, updated, and/or supplemented at any time at the sole and absolute discretion of the Company. Privacy laws and practices are constantly developing, and so our policies and procedures are under continual review, and we may change this Policy from time to time, so please be sure to check back periodically. If we change this Privacy Policy, we will take steps to notify all users by a notice on our website and will post the amended Privacy Policy on the website.

# 14. CONTACT US

If you have any questions, comments, or concerns regarding our Privacy Policy and/or practices, please contact us at info@flooftopia.org.